GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:625
ANSWERED ON:03.03.2008
NON WORKING OF MOBILE SETS
Murmu Shri Hemlal

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the large number of mobile phone sets provided by the Bharat Sanchar Nigam Limited (BSNL) have been surrendered by the subscribers due to non-functioning of such mobile phone sets properly;

(b) if so, the details thereof;

(c) the number of BSNL and MTNL Mobile phone subscriber during the last three years, as on date;

(d) whether the private Mobile Phone Service Providers are providing better services in rural areas in various States of the Country while the BSNL subscribers are facing networking and cross-connection problems;

(e) if so, the details thereof; and

(f) the steps taken/being taken by the Government to solve the problem?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) & (b) Sir, Bharat Sanchar Nigam Limited (BSNL) does not provide handsets to its Global System for Mobile Communications (GSM) based cellular mobile subscribers and as such question does not arise.

(c) The number of GSM cellular mobile connections of BSNL are as follows:

Sl.No.	As on	No. of GSM based cellular mobile subscribers	
		BSNL	MTNL
1	31.03.2005	94,47,357	8,81,696
2	31.03.2006	1,71,63,761	19,41,155
3	31.03.2007	2,74,28,658	27,46,814
4	31.01.2008	3,37,48,599	30,13,199

(d) to (f) GSM based Cellular Mobile Telephone Service being provided by BSNL is working satisfactorily and is, in general, meeting the Quality of Service (QoS) parameters prescribed by Telecom Regulatory Authority of India (TRAI), which displays it on its website.BSNL is augmenting its mobile network progressively so as to enhance coverage to further improve the Quality of Service. BSNL is also optimizing its network continuously for its performance. Monitoring of the network has also been strengthened to ensure performance as per the QoS parameters prescribed by TRAI.